



***For Immediate Release:***

## **Peoples Telephone Cooperative completes its conversion to MACC**

**(Blair, NE – May 25, 2016)** Peoples Telephone Cooperative (Peoples) recently completed a BSS/OSS conversion to Mid America Computer Corporation (MACC). The Quitman, Texas based company will be using MACC's platform for billing, customer care, facilities management, and accounting software.

Peoples was organized in 1952 and has provided telephone service to north east Texas for 64 years. Today, Peoples provides more than just telephone service. The company offers voice, DSL, fixed wireless broadband, fiber -to-the-home, premium fiber for business and security systems. Peoples offers services to 13 Texas counties.

Josh Gilbreath, IT Manager for Peoples, said MACC met the company's need for a flexible BSS/OSS vendor that could accommodate the ever changing and fast paced telecom industry. Specifically, he said MACC Mobile has allowed the company to go paperless and increased the productivity of the company's outside plant and dispatch center. MACC Mobile is a service designed to give technicians in the field access to BSS/OSS information using only a mobile device.

"MACC was highly recommended by all of the clients we spoke with at the User Group we attended," Gilbreath said. "Our conversion process went extremely smooth as MACC's training, programming, support, and project management teams all worked diligently to ensure our customer data was properly converted."

"Peoples is a progressive company and its focus on using a BSS/OSS platform to increase productivity makes them a great fit for MACC," said Craig Aman, President and CEO. "We are honored that Peoples gave MACC the opportunity to provide BSS/OSS services and we look forward to a long partnership."

### **About Mid America Computer Corporation**

In the last few years, more than two dozen telecommunication companies from across the United States have converted to MACC's BSS/OSS platform. Our products empower clients to reach new levels of efficiency through integration and process automation. MACC's products are supported by professional and dedicated customer care teams to ensure the outstanding service our clients deserve. For more information on how your company can begin enjoying the benefits of MACC, contact us at 1-800-622-2502 or visit [www.maccnet.com](http://www.maccnet.com).

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