Communications Data Group 102 South Duncan Road Champaign, IL 61822 888.234.4443 Fax: 217 351-6994 info@cdg.ws www.cdg.ws

## PRESS RELEASE FOR IMMEDIATE RELEASE Contact: Ryan Travaille Phone: 217 402-3445 ryant@cdg.ws

## CALL ONE IMPLEMENTS CDG's MBS CONSUMER BILLING SOLUTION

Champaign, IL – Communications Data Group (CDG) is pleased to announce the implementation of its online MBS billing system at Call One, a CLEC provider, located in Chicago, IL, that specializes in professional consulting services and unified communications solutions for mid-market businesses.

After signing a multi-year contract, Call One's MBS implementation had an extremely aggressive timeline, and included not only successfully migrating Call One's data but also developing concurrent enhancements to the MBS system. Once completely developed, Call One will have total automation of communication between all of their internal systems and the billing and provisioning systems. "Our development and support staffs jumped right into the conversion and committed to it – like they always do" stated CDG's President and CEO, Bob Labonte, "But considering the timeline and scale of the project, they had to take their game to the next level for this implementation. They did just that."

According to Call One's President, Alan Burkhard, "The efficiency and professionalism of the CDG staff throughout the rapid MBS implementation was outstanding. Our staff is enjoying the new system, including features such as being able to review unbillable usage prior to billing. We are looking forward to fostering our relationship with CDG and contributing our ideas for future system enhancements and third-party integrations."

About CDG: CDG offers scalable, accurate billing and operational support solutions for voice, video, and data for retail and wholesale telecommunications carriers and service providers. Options include: Interconnect, CABS, Mediation, Customer Care, Plant, Trouble, Service Provisioning, E-Care, Task Management and third-party financial, mapping and facilities management products. Service bureau, online and licensed options are available. Visit our website at <u>www.cdg.ws</u> to learn more.

About Call One: Call One is a unique, full service technology/telecommunications company for mid-market firms, located in Chicago, IL. Working with over 60 leading carriers, we consolidate and unify your voice, data and mobile communications – giving you more time and energy to focus on your core business. Visit our website at <u>www.callone.com</u> to learn more.

#####